

# GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED

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Office of the  
Chief Engineer (Electy),  
O&M Zone, Kalaburagi.  
Vidyut Bhavan, opp:  
Vajpayee layout.

No: CEE/O&M/KLB/SEE(O)/2022-23/5185-93  
Encl:

Date: 13 DEC 2022

**Proceedings of the EHT/HT consumers meeting held on 05.12.2022 at 11.00 am under the chairmanship of the Chief Engineer (Elect), O&M Zone, GESCOM, Kalaburagi at Conference Hall O&M Zone, GESCOM, Kalaburagi:**

At the outset, the **Chief Engineer (Elect), O&M Zone, GESCOM, Kalaburagi** welcomed all the officers and EHT/HT consumers of Kalaburagi-City, Kalaburagi-1, Kalaburagi-2 and Sedam Divisions. The consumer wise discussions and suggestions received are as mentioned below:

The details of consumer complaints raised as mentioned below:

1. **Name of the consumer:** M/s. Om Sri Sairam Dall industries complained about the frequent failure of Power supply in Nandur Industrial Area and expressed the displeasure, that the concerned Line Men and Section officer will not pick the phone nor respond to call.

The Executive Engineer(Ele), O & M Division-1, Kalaburagi and Assistant Executive Engineer O & M Rural Sub division, Kalaburagi has assured about non repeating of such issues in future and if happens suitable action will be taken against the concerned. And also said that call them directly if there is no response from the concerned Line Men and Section officer.

2. **Name of the consumer:** M/s. Prakash Dall Industries, Nandur Industrial area RR.No. NDRHT-15, Phone.no. 8892937555

The Consumer complained about the problems being faced on the production due to frequent power failure, requested to minimize the interruptions. And also requested attend the power interruptions problems by opening the concerned GOS's, and asked to avoid taking the complete Line Clearance( LC) of feeder as it affecting the other consumers connected to that feeder. And also expressed to assign more staff's so that complaints will be addressed on time.

Chief Engineer(Ele), Kalaburagi Zone directed the Executive Engineer(Ele), Kalaburagi-1 look after the complaint raised.

3. **Name of the consumer:** M/s. ShivShakti Industries, R.R.No:NDRP76075 Ph.no: 9972083851

Consumer stated that facing more power interruptions problems on regular basis so asked to provide more Line men to Nandur industrial area for fast attending the complaints and restoring the power. Also requested to make fixed weekly/monthly schedules for maintenance work.

4. **Name of the Consumer:** Sri. Bhimashankar B Patil representative of KASSIA requested to provide the reliable power supply to Nandur Industrial Area. For sl.no.

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Executive Engineer (Ele), O&M Division-1, Kalaburagi to provide the compliance about the maintenance of GOS which are already existing and providing the GOS at necessary points in Industrial area Nandur.

5. **Name of the consumer:** Sri. Prabhu Jadhav, Stone Crusher unit at Aaloor Yedrami S/D. The Consumer complained about the problems being faced on the production due to frequent power failure and requested to minimize the interruptions.

It is learnt that earlier 33KV yadrami line is in IDLE condition same can be used to settle the problems if possible.

The Chief Engineer(Ele), O & M Zone, Kalaburagi directed the Executive Engineer(Ele), O&M Division-II, Kalaburagi look after the problem and make sufficient arrangements and to provide the compliance to this office.

6. **Name of the consumer:** M/s. Galaxy Agri Tech Kapnoor, R.R.No:UPLPHT-45  
Ph.no: 9448460789

- i. The consumer requested to inform about the interaction meeting prior to 3- 4 days.
- ii. Expressed that the concerned Line Men and Section officer will not pick the phone nor respond to call and even in TOLL FREE no. 1912 they are not registering the complaints.
- iii. Asked to make arrangements for providing GOS at various locations in Industrial area as required for minimizing the interruptions and to attend the Fuse of call by opening GOS's and by avoid taking Line clearance of complete feeder.
- iv. And also requested to take maintenance work on regular basis for minimizing the interruptions. Also requested to intimate about power shut down for maintenance work well in advance.
- v. Also requested to conduct the interaction meeting at industrial area so that will be convenient for them to attend the meeting.
- vi. Requested to refund the arrears amount which is not refunded since 2019.

The Executive Engineer O&M Division-I, Kalaburagi, stated that refund of arrear amount file is at Audit level he will personally persue it and make sure about refund will be made within a week. And maintenance work will be done regularly and shut down information will be intimated to all the consumers well in advance.

7. **Name of the consumer:** Sri. Channabasappa Nandikul, KASSIA council member, Bangalore requested to provide the interruption free power supply so that industries production will be improved. And also requested to dont do the power disconnection for the running bill.

Consumer also thanked Assistant Executive Engineer (Ele), City Sub Division-3 for fixing of 28 Nos of GOS's within the shorter span of time. And for reducing the interruptions and providing the reliable power supply.

**The Cheif Engineer (Elect), O&M Zone, directed the all Executive Engineers O&M Divisions, to carry out the regular Maintenance works, take necessary actions to minimize the interruptions and to create watsapp group for EHT/HT consumers for informing the issues like power supply interruptions and interaction Meetings information and also directed to inform the individual consumer to attend the interaction Meetings by serving notice well in advance.**



The meeting concluded at 1.30 P.M duly thanking GESCOM officers along with the EHT/HT consumers.

  
Chief Engineer Ele.

O&M Zone, GESCOM, Kalaburagi

**Copy submitted for kind information:**

1).The Chief Engineer (Electy), (Operation), Corporate Planning, GESCOM, Kalaburagi.

**Copy to:**

- 1) Superintending Engineer(Ele), O & M Circle, GECOM, Kalaburagi with instructions to submit the compliance to this office within 7 days.
- 2) Superintending Engineer(Ele), Commercial Section, Corporate office, GECOM, Kalaburagi
- 3) Executive Engineer (Ele)., O&M Divisions, GESCOM, Kalaburagi city, Kalaburagi-1, Kalaburagi-2 and Sedam
- 4) SPS to Managing Director/Director (Technical) GESCOM Kalaburagi.

MF/OC to AEE-2/F-2

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